

Customer information Corona Virus

Dear customers/suppliers,

Corona keeps our country busy.

We strive to live up to our responsibility towards our employees, you and other people.

In order to continue to be your reliable customer and supplier, we have taken various precautions to maintain our business operations:

- increased hygienic measures
- Creation of shift work in different areas
- the avoidance of physical contact
- the avoidance of non-essential travel
- the avoidance of meetings in larger groups
- the use of home office

With these measures, we want to actively contribute to hopefully containing the spread of the virus, but at least slowing it down and ensuring that, in the event of an infection in our plant, we have taken all necessary measures to ensure that the infected person has had as little contact with other people as possible.

Outside of these restrictions, we are fully available to you, albeit sometimes with a time lag. At present, our supply of raw materials and the ability to deliver our products is assured because we have proactively maintained adequate stocks.

Depending on the country of dispatch of our products to be purchased or the country of destination of our products to be shipped, there may currently be longer transit times in the logistics area. However, there are increasing signs that there could be a shortage of loading space. We attach a link of the forwarding agency Koch International, which shows an overview of current possible delays, which can result from waiting times at the borders.

<https://www.koch-international.de/news/coronavirus/>

Since the current situation can change fundamentally every day, we will inform you in case of changes or updates on our website at www.okulen.de.

Thank you for your trust in OKULEN®, stay healthy.

With kind regards